



ENGELWIRT
APARTMENTS
BERCHING

Good to know.

Our general terms and conditions

Our Rooms & Flats

3 double rooms
12 flats with kitchen & living area

Our Prices

All prices are in euros and include the statutory sales tax:
7 % for overnight stays and 19 % for all other services.

Payment

In cash or by EC card, Visa or Mastercard, as well as our vouchers. Advance payment by bank transfer is possible on request. When booking our rooms & flats, your credit card will be charged with the total amount booked.

Opening Hours

Reception hours: Monday - Saturday 9 am - 6 pm,
Sunday check-in/check-out only possible online

Regional shop: Tuesday to Saturday 10 am - 6 pm

Arrival

Arrival and check-in is possible at any time from 2 pm via online check-in. You can meet us in person during the above-mentioned reception hours.
Sunday check-in only possible online.

Departure

Check-out must take place by 10 a.m. and is possible online at any time. You can meet us in person during the above-mentioned reception hours. On Sundays, check-out is only possible online (or in person the day before).

Longstay

Please contact us at any time for longer stays of 4 weeks or more. We will be happy to prepare a customised offer for you.

Breakfast

We offer a small, extra breakfast for an additional charge. Please book in advance and let us know when breakfast is served.

Bread Roll Service

In co-operation with a bakery in Berching we offer you a bread roll service. You can place your order with us by 5 pm the day before at the latest.

Washing Machine & Tumble Dryer

In our Probsthaus you will find a washing machine and a tumble dryer in the barrier-free toilet, which you can use free of charge.

Smoking

Smoking is not permitted in any of the buildings.

Television / TV

In our rooms & flats we deliberately do without televisions in order to draw your attention to our house, the art and of course to yourself.

WLAN

We offer you free WLAN in the entire ensemble.

Reachability / Contact

For emergencies or urgent availability, you can call our landline number +49 (0)8462 2003387.

Cleaning

The double rooms without kitchen are cleaned by us every day - except on Sundays. We would like to give our staff as many weekends as possible and hope for your understanding.

The flats with kitchen are cleaned by us every 3 to 4 days. If you require additional intermediate cleaning, we will charge you 50 percent of the final cleaning price for each additional cleaning.

We charge a final cleaning fee for all flats.

Kitchens

We ask you to leave the kitchens in the flats as you found them. We reserve the right to charge separately for cleaning if the kitchens are very dirty.

Initial Kitchen Equipment

On arrival you will find a small starter pack with salt & pepper, vinegar & oil, sugar, instant coffee for a French press & tea, dishwasher tab, tea towels & cloths

Vouchers

Our vouchers are valid for 3 years from the date of issue. Please quote the voucher numbers when booking.

Dogs

On request and for an extra charge in the following rooms and flats:

Garden Maisonette
Maisonette Stadttor
Reichenau Maisonette
Gesindehaus
Garden Apartment small
Probstapartment I
Probstapartment IV

Allergy-friendly-Rooms

Pets are not allowed in the following rooms.

The bedding is specially selected for allergy sufferers. Filled with 100% alpaca wool from the region, we can offer you particularly high quality sleeping comfort

Balconyroom
Justizia Apartment
Maisonette Stadtmauer
Gartenapartment groß
Probstapartment II
Probstapartment III

Bicycles

We are happy to provide you with a limited number of covered, unheated parking spaces free of charge. Please book in advance.

Parking

For unloading you are welcome to use the Kurzzeit car park at Reichenauplatz. (max. 2 hours)

You can park your car free of charge about 5 minutes' walk away at the boat landing stage at Uferpromenade 3, 92334 Berching.

The public car park at the Europahalle, Schlesierstraße 2, 92334 Berching is also available about 5 minutes' walk away.

Damage

We take the liberty of sending you an invoice for your liability insurance for any damage caused in the accommodation.

All about the reservation

Booking

We accept enquiries and reservations online at www.engelwirt.com.

You will receive your binding and detailed booking confirmation by email.

The room rates are due immediately and must be paid by credit card when booking online.

Minimum Stays

Doubleroom

Balconyroom	1 Night
Vier Jahreszeitenzimmer	1 Night
Garten Maisonette	1 Night

Flats with kitchen

Probstapartment I	1 Night
Probstapartment II	1 Night
Probstapartment III	1 Night
Probstapartment IV	1 Night
Justizia-Apartment	2 Nights
Stadtmauer Maisonette	2 Nights
Stadttor Maisonette	2 Nights
Reichenau Maisonette	2 Nights
Engelapartment	2 Nights
Gesindehaus	3 Nights
Gartenapartment	2 Nights
Gartenapartment groß	2 Nights

We reserve the right to make exceptions for public holidays and bridge days.

Babys and Children

0-2 years: free of charge in parents' bed

Baby cot & high chair: one-off €40

3-11 years: 20 € / night

from 12 years: 30 € / night

Extra Bed

30 € per person / per Night

Late Check-out

(only possible subject to availability)

Departure until 13h: +30% of the room rate

Departure until 18h: +80% of the room price

On the day of departure your flat is at your disposal until 10am. You are also welcome to spend the day with us at the Engelwirt after check-out.

Cancellation

We look forward to your visit and never wish anyone to have to cancel a booked trip.

In the event of a cancellation, we attach great importance to finding a solution with you. If you are unable to start or postpone your booking, the following cancellation conditions apply:

- Cancellations are only valid in written form (e-mail).
- Cancellation free of charge from the date of booking confirmation up to 8 weeks before the date of arrival.
- 8 weeks to 4 weeks before date of arrival 40% cancellation fee of the confirmed total price
- 4 weeks to 8 days before date of arrival 70% cancellation fee of the confirmed total price
- From 7 days before the date of arrival, the confirmed total price will be charged in full.

If we are able to sell the flat you have booked to someone else, we will charge a processing fee of 50 euros.

Depending on availability, it is possible to postpone your existing booking to a stay at the Engelwirt in the current year of booking. We will also charge a fee of €50 for this.

- In the event of cancellation of a group trip (3 apartments/rooms or more), 100% of the accommodation costs will be charged.

- For cancellations of our event locations, we take the liberty of charging 100% from 6 months before the event date

Cancellation cover / Travel cancellation insurance

We generally recommend travel cancellation insurance. e.g. <https://www.allianzdirect.de/reiseversicherung>

Reservations for events, conference and meetings

For enquiries about our Engelwirt location, please contact us by telephone or email. Write or discuss your idea with us. After receiving your enquiry, we will send you an offer by e-mail with an option date.

You let us know by email within the deadline whether you are happy with the offer or would like to make changes.

After acceptance, you will receive a booking confirmation from us, which you must sign and return to us within 1 week. If you do not return it, we reserve the right to consider the previous agreements as invalid.

At the same time, we will send you a partial invoice. (depending on the amount of the order) and ask you to pay this within 8 days. If we do not receive payment within this period, we will consider the acceptance of the offer to be cancelled.